



IAM Air Transport District 142

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Date: June 24, 2024

File: BA – 2024

2024 – 76

IAM MEMBERS AT BRITISH AIRWAYS CUSTOMER SERVICE OVERWHELMINGLY RATIFY NEW COLLECTIVE BARGAINING AGREEMENT

Dear Sisters and Brothers:

Customer Service members at British Airways have voted overwhelmingly to ratify a new Collective Bargaining Agreement that includes significant wage increases, lead upgrade premiums, a ratification bonus, improved overtime language, increased day trades, an additional holiday, improvements to uniform/apparel cleaning compensation, improvements to filling of vacancies language, improvements to grievance language, and more.

Our British Airways Customer Service members have demonstrated patience and solidarity throughout these negotiations, and we are proud that they have ratified this new agreement, which the negotiating committee worked hard to attain.

District 142 leadership will work with British Airways leadership as we proceed to ensure that this new contract is implemented correctly and in a timely manner. We would like to especially thank this negotiating team for their hard work in securing this agreement.

If you have any questions or concerns, please don't hesitate to contact one of your General Chairs, Ken Coley, at kcoley@iamdl142.org or Mark Strength, at mstrength@iamdl142.org. Thank you for your continued support and solidarity.

Congratulations on your new Contract.

Sincerely and fraternally,

John M. Coveny, Jr.
President/Directing General Chair
IAM District 142

Ken Coley
General Chair
IAM District 142

Mark Strength
General Chair
IAM District 142

Ignacio Salim
IAM Chairperson
British Airways

Sharon Estwick
Chief Steward
British Airways

James Romano
Shop Steward
British Airways

Anthony D'Erasmus
Shop Steward
British Airways

JMC/et al/td

cc: R. Johnsen, General Vice-President, Air Transport Territory
E. Fraser, Chief of Staff, Air Transport Territory
T. Regan, Airline Coordinator, Air Transport Territory
J. Carlson, Air Transport Coordinator
DL 142 Executive Board

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